

Question Box

Three quarters of the world's population do not have direct access to the Internet.

Question Box provides access to information regarding health, education and agriculture to people in areas of the world impaired by Illiteracy and language barriers.

Question box is a project by Open Mind, a non-profit organization.

What is Question Box?

Question Box is Open Mind's initiative to bring life-sustaining information regarding health, education and agriculture to people where general Internet access is nonexistent. We do this through:

- Providing direct localized assistance
- Establishing live telephone hotlines
- Utilizing new technologies such as SMS functionality

Question Box projects are tailored to both the partner and their location. Question Box projects may even utilize mobile and solar-powered technologies.

Where

Question Box is currently live in both Uganda (regions of Kampala - Bushinye, Mbale), and India (villages outside of Noida & close to New Delhi - Ethida, Poolpur.)

Hardware

Question Box connects people to our live Internet information service through a simple telephone intercom.

Users place a free call by pushing the Question Box's green button, connecting them to a live Operator with access to the Internet.

The Operator finds the answers to the user's questions in English and translates the information back in their local language.

Software

In conjunction with Apprica Labs, Open Mind has developed backend software to direct and manage Operator searches.

The Question Box software augments the search process, allowing Operators to search all previous answers and specialized databases prior to searching the Internet. The software is also optimized for locations with slow Internet connections.